



This Card Deck will show how to purchase fares for COTA. You will learn about the different passes we offer and the many ways you can pay to ride COTA. Click NEXT to get started!



One option is to pay for a single ride with cash or coins. You can pay \$2.00 when you board a COTA Vehicle. You must pay using the exact change. Put the coins or bills into the farebox. The \$2.00 fare is good for one ride. It also includes all two-hour COTA vehicle transfers. Ask the Vehicle Operator for a transfer when you buy your pass.





If you are going to make several trips in the same day, a Day Pass is a good option. Day passes cost \$4.50. They can be purchased on the vehicle with cash from the farebox.



CARD 3 OF 18



If you will be riding frequently throughout the week and month, a 31-Day Pass may be a good option for you. A 31-Day Pass costs \$62.00. This pass will give you unlimited access to COTA vehicles for 31 days after your first ride.



CARD 4 OF 18



You can purchase Single Ride, Day and 31-Day Passes at the Customer Experience Center at 33 N. High St. The center is open Monday-Friday, 8 a.m. to 5 p.m. You can pay with cash, credit card or check.



To use your pass, you must first activate it by inserting it into the fare box. After a Day Pass or 31-Day Pass is activated, you swipe the pass when you board a COTA vehicle.

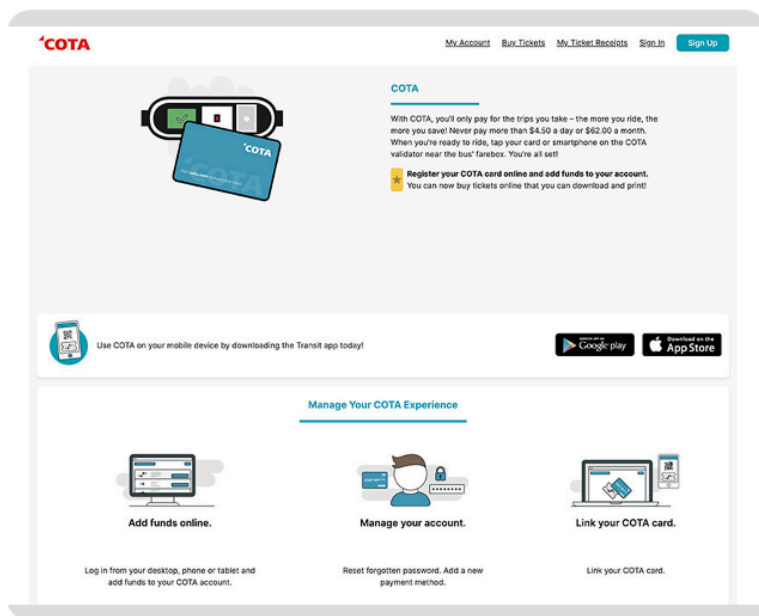


Another way to pay for your fare is by using a Smartcard.

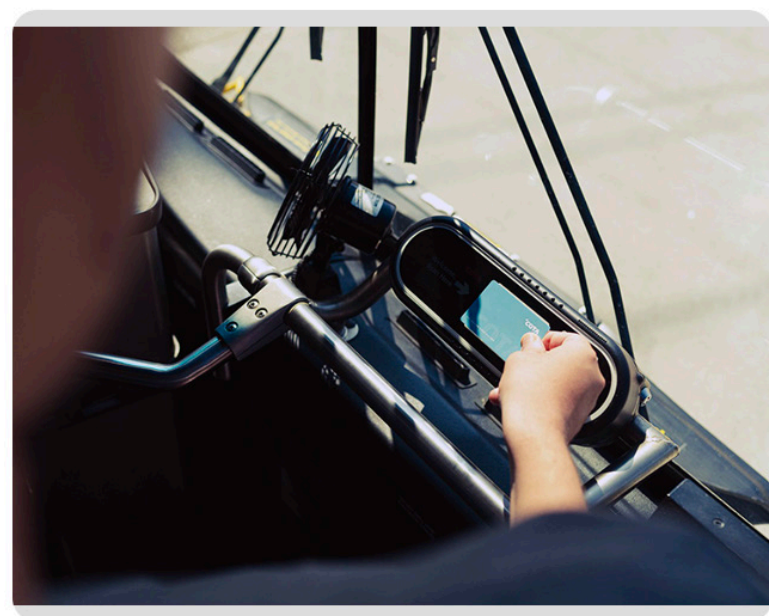


You can pick up a COTA Smartcard at the Customer Experience Center at 33 N. High St. A member of Team COTA will help you set up your account. All you need is an email address to register your account. The account is free.





Once you have registered for your Smartcard, then you can add funds to your account. Visit passes.COTA.com. Follow the step by step instructions to create an account and add funds. You can also do this at the Customer Experience Center.



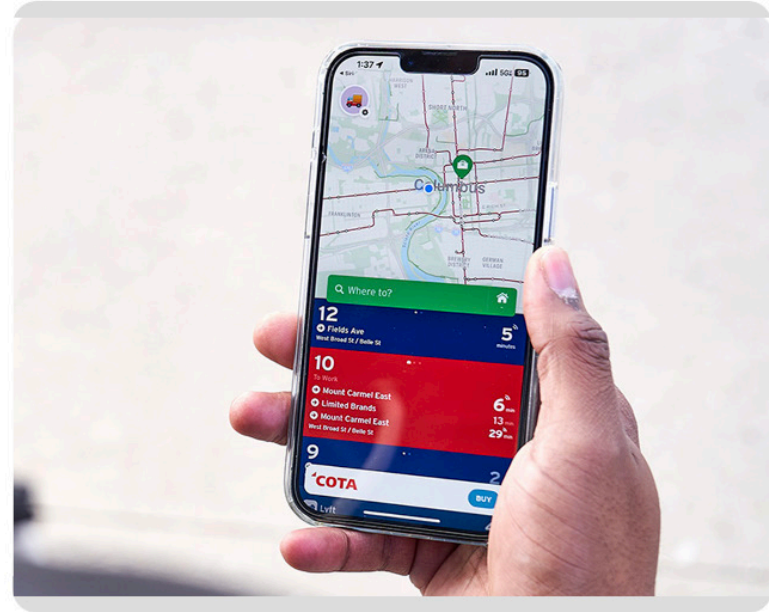
To use your Smartcard, tap the card on the validator. The validator will be to your right when you board.



If you would like to pay using your smartphone, you can do this through the Transit app. Download the app through the Apple App Store or Google Play.



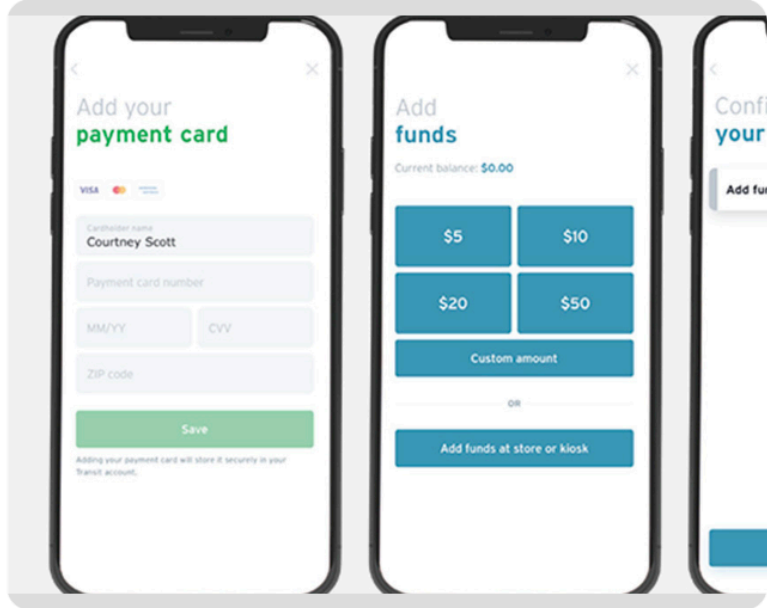
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On the Transit app home screen, tap "Buy." Then select "Pay with your mobile phone."



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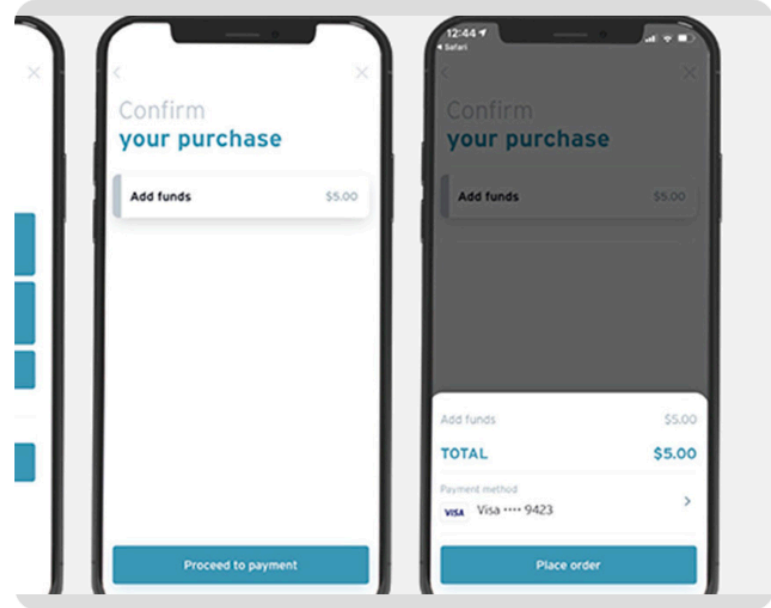


COTA

Then, go through the account set up steps required. After you are finished setting up your account, you will be asked if you want to add a credit card to your account.



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COTA

If you would like to add money to your account using your credit card, enter your information. Then select the amount of money to add to your account. Confirm the amount. Then select "Proceed to payment." Then select "Place order."

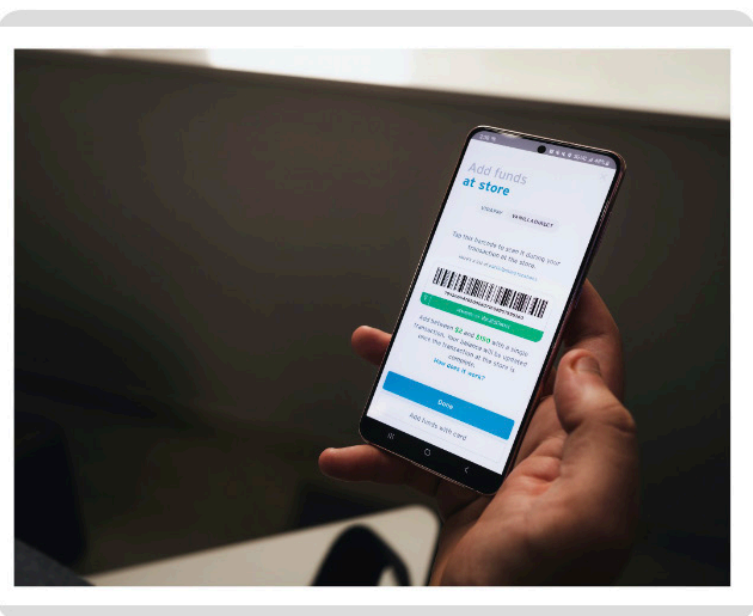


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Location	Phone Number
Customer Experience Center & Guest Services	
33 North High Street, Columbus, 43215	614-228-1776
Ticket Vending Machines	
Easton Transit Center, 4260 Stolzer Road, Columbus, 43230	614-228-1776
33 North High Street, Columbus, 43215	614-228-1776
South Terminal, Rich St., Columbus, 43215	614-228-1776
John Glenn International Airport (Arrivals), 4600 International Gateway, Columbus, 43219	614-228-1776
Spring Street Terminal, 33 W Spring St., Columbus, 43215	614-228-1776
Northland Transit Center, 5495 Cleveland Ave., Columbus, 43231	614-228-1776
Kroger Locations (CASH ONLY)	
1350 N. High St., Columbus, 43201	614-294-5684
2990 Crown Plaza, Columbus, 43220	614-326-5645
2000 E. Main St., Columbus, 43209	614-252-0761
3600 Soldana Blvd., Columbus, 43228	614-279-8989
3417 N. High St., Columbus, 43214	614-265-1766
2161 Eakin Rd., Columbus, 43225	614-274-7717
199 Graceland Blvd., Columbus, 43214	614-410-1095
1955 W. Henderson Rd., Columbus, 43220	614-457-1825

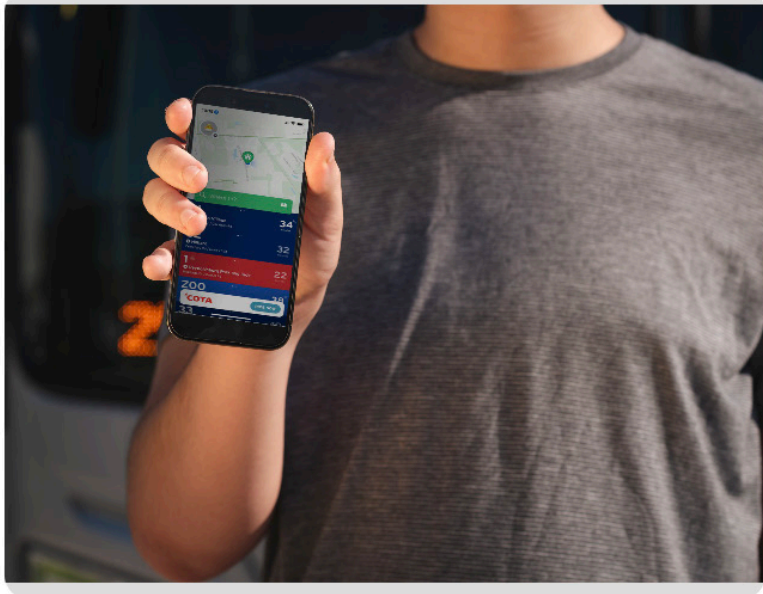


You can also add funds to your account by using cash at one of our 400 local retailers. Visit <https://COTA.com/riding-cota/buying-passes/> to find a list of our retail locations.



At a retail location, you will be asked to select “Vida Pay” or “Vanilla Direct.” The cashier can help you choose the right provider. They will scan your QR code or barcode and add your funds.





When the COTA vehicle arrives, open the Transit app and tap "Ride now." A QR code will pop up in the app.



Scan the QR code on the validator to the right when you board the vehicle. Wait for the green light to indicate that your fare was accepted.

